

2004-2005 SES EVALUATION REPORT

DEMOGRAPHIC DATA

PROVIDER NAME:	ATS Educational Consulting Services
DISTRICTS SERVED:	MSD Lawrence Township, Indianapolis Public Schools, Evansville-Vanderburgh School Corporation
# OF STUDENTS COMPLETING:	22 (as reported by provider)
GRADES:	PreK-8
TYPE OF DELIVERY:	Online/Web-based
DESCRIPTION:	ATS is an online/Web-based service provider. ATS Project Success uses SuccessMaker software as its fundamental instructional program. Initially, students are assessed on their instructional skills, and activities are continually modified in order to determine the student's optimal instructional level. Students are monitored daily, and usual reporting procedures are to call parents each week and mail them a hard copy of their child's progress report. A monthly progress report is sent to districts.
STUDENT/TEACHER RATIO:	20/1

CUSTOMER SATISFACTION

PARENT REPORT

% of parents reporting:	9.1%
Overall score:	75% Yes responses ¹
Comments:	+ : The math was good. - : Instruction was lost because the computer was down half the time.

DISTRICT REPORT

% of districts served reporting:	100% (3/3)
District recommends continuation?:	Y (2 of 3 districts) N (1 of 3 districts)
Comments:	+ : No comments made. - : Students dropped out; ATS did not seem to follow up and provide support.

¹ District used own survey. Questions included: 1. My child enjoyed his/her tutoring experience; 2. I think my child is doing better in school because he/she has participated in this program; 3. I would like for my child to continue with this tutoring program through the summer; 4. I would like for my child to continue with the tutoring program next year; 5. The instructors kept me informed on my child's progress. For the purpose of this evaluation, Q 5 was considered "service delivery", while Q 1-4 were considered "Customer Satisfaction".

CUSTOMER SATISFACTION GRADE: **B+**

SERVICE DELIVERY

PARENT REPORT

% of parents reporting:	9.1%
Overall score:	100% Yes responses (see note on Page 1)
Comments:	No comments made

DISTRICT REPORT:

% of districts reporting:	100% (3/3)
Overall score:	82.6% (38/46 possible points)
Comments:	+: No comments made. -: Did not send contracts; one parent reported computers did not work.

SERVICE DELIVERY GRADE: **B+**

ACADEMIC EFFECTIVENESS

COMPLETION RATE:	63.64%
% OF STUDENTS MEETING GOALS (OF THOSE WHO COMPLETED):	35.71%
TYPE OF ASSESSMENT USED BY PROVIDER:	IPM
% OF STUDENTS SHOWING GAINS (BASED ON 86% SAMPLE REPORTED):	89.5%
AVERAGE GAIN:	+0.57
% CHANGE IN PRE/POST ASSESSMENT:	+14.43%
% OF STUDENTS WHO ATTENDED 80% OR MORE SESSIONS:	14%

ACADEMIC EFFECTIVENESS GRADE: **D+**

OVERALL GRADE: **B-**